小測驗：

1. 根據對話內容，為何不同文化會有不同的道歉方式？

A. 因為文化規範影響對過錯的解讀與責任承擔方式

B. 因為文學作品需要多樣化呈現

C. 因為不同文化講不同語言，所以必須用數字表示

D. 因為國家政策不同

2. 對於英語人士來說，道歉時常出現明確用語的重點是什麼？

A. 隱藏真正的情感

B. 強調團隊合作

C. 清晰劃分個人責任

D. 追求間接表達

3. 在高語境文化中，如現代華語使用者，道歉通常除了說「對不起」還包含什麼？

A. 單純道歉，不需要後續說明

B. 使用外語以達到禮貌表達

C. 重複道歉並表達對對方狀況的關心

D. 立即轉移話題避免尷尬

4. 根據內容，華語使用者在道歉時受到什麼文化因素的影響？

A. 僅靠語言文字的力量

B. 儒家文化背景及面子觀念

C. 強調個人獨立的表達

D. 追求極度簡潔的溝通

5. 當社交距離較遠，例如對陌生人道歉時，英語使用者通常會怎麼回應？

A. 要求對方提出正式解釋

B. 用輕描淡寫的方式間接接受道歉

C. 沉默以對，避免衝突

D. 直接批評對方的不禮貌

正解：

1. A

2. C

3. C

4. B

5. B

Quiz:

1. What is the primary purpose of an apology in cross-cultural interactions?

A. To fix misunderstandings and maintain relationships

B. To assert dominance

C. To avoid conflict at all costs

D. To express superiority

2. How do English speakers typically express their apologies?

A. With humor and sarcasm

B. Directly and explicitly

C. Indirectly and subtly

D. With lengthy explanations

3. When responding to an apology, how do English speakers tend to act as social distance increases?

A. They respond more directly to show sincerity

B. They shift from refusal to acceptance to maintain politeness

C. They become more indirect to protect face

D. They respond the same way regardless of distance

4. In modern Chinese culture, what is one key reason people might avoid being too direct in apologies?

A. To protect the listener’s feelings and their own “face”

B. They do not feel sorry

C. They are unsure how to express it

D. Because directness is considered rude in any situation

5. What pattern do modern Chinese speakers tend to show as the severity of the offense increases?

A. They become more direct in their responses

B. They offer immediate forgiveness regardless of severity

C. They switch from direct acceptance to indirect refusal

D. They ignore the apology entirely

Answers:

1. A

2. B

3. B

4. A

5. C